

FAQs

Here are the answers to some commonly asked questions that our property management office receives. Don't see your question here? Give us a call at (209) 932-8747. We're happy to help!

How do I tour the homes you have available?

We will need your contact information so our onsite manager can reach out to you to schedule an appointment. Give us a call at (209) 932-8747. You can view a list of currently available homes at <https://harmonycom.com/listings/>

Are the homes in your communities for rent or for sale?

The homes are for sale and the space is for rent. If the home is a rental unit, the listing or ad will specify.

Are pets allowed?

We allow one small pet (not more than 25 pounds) per household.

How many people are allowed to live in the home?

We allow two people per bedroom plus one additional person.

What is your income requirement for approval to live in the park?

Income needs to be three times the rental amount.

Are financing options available for purchasing?

Yes, we offer financing options. Please contact our office for details.

What forms of payment are accepted?

We accept payment in the form of certified check or money order. You can also pay online using a debit or credit card through our tenant web access portal.

<https://partpm.twa.rentmanager.com/>
Cash is not accepted.

Who do I contact in case of emergency?

Your onsite manager can assist you in case of an emergency.

When I move out, how can I get my security deposit back? Can I use my security deposit for my last months rent?

Security deposits may not be used in lieu of payment of rent, since the purpose of a security deposit is to pay for any damage caused by the tenant or their guests. You are entitled to an accounting of your security deposit as well as the appropriate refund, within 21 days of your moving out of the unit.

I want to add an additional person to the lease, what do I do?

You should contact your onsite manager and the new occupant will need to fill out an application, provide a \$35.00 money order for the processing fee, one form of ID, and their most recent pay stub. Once approved they will be added to the lease.

I want to break the lease, what do I do?

You will be responsible for the remainder of your lease and we require a 30 day written notice.

I want to change the color of my home or make improvements to the exterior, may I do this?

All changes must be submitted to property management in writing for approval and proper permits obtained when needed, prior to alterations.

"We value our residents."

